

THE DECCAN MERCHANTS CO-OP BANK LTD., MUMBAI
Annexure A Escalation Matrix

Details of	Contact Person	Address	Contact No	Email ID	Working Hours
Customer Care/ Compliance Officer	Ms. Sheetal Pai	217, Raja Rammohan Roy Road, Girgaum, Mumbai 400 004, Maharashtra, India.	022-23854975	sheetalpai@deccanbank.com	Mon–Sat, 9:30 AM to 6:00 PM
Chief Compliance Officer	Mr.Sachin Sardesai	217, Raja Rammohan Roy Road, Girgaum, Mumbai 400 004, Maharashtra, India.	9920278782	audit@deccanbank.com	Mon–Sat, 9:30 AM to 6:00 PM
General Manger	Mr.Kishor Gholba	217, Raja Rammohan Roy Road, Girgaum, Mumbai 400 004, Maharashtra, India.	9960228101	ksgholba@deccanbank.com	Mon–Sat, 9:30 AM to 6:00 PM